



- ✓ Setting the Stage
- ✓ Case Study: Livestreams
- ✓ Case Study: Pubs, Stores, and Resteraunts

"The more things change, the more things stay the same" ~Jean-Baptiste Alphonse Karr



#### The Basics

# PRINCIPLES OF GROWTH



Make your brand easy to find & buy.

Distribution, Shelf Visibility & Menus



Make your brand easy to recognize and remember.

Creative Effectiveness, Distinctive Assets & Media

#### **EVERY PURCHASE IS A NEW BATTLE FOR RELEVENCE**

THE SIZE OF A
BRAND IS A
FUNCTION OF THE
SIZE OF ITS
CONSUMER BASE.

CONSUMERS ARE NOT LOYAL TO ONE BRAND, THEY ARE LOYAL TO A REPERTOIRE. MOST CONSUMERS BUY YOUR BRAND AT LOW FREQUENCY.

THEY DO NOT SEE MUCH DIFFERENCE ACROSS BRANDS

A CONSUMER BASE IS A CONSTANT LEAKY BUCKET



# So shift your mentality from digital vs traditional marketing and ask yourself "How will I continually build my relationship with my consumers at scale?"

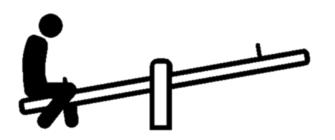




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#### THE COVID CHALLENGE: HOW TO CONTINUE TO LIVE OUR Manifesto

**Bringing People Together for a Better World** 









#### 'Dying to work': With A-list talent sitting at home, publishers eye video collaboration opportunities with them





















HELP SOCIETY



Tap into a new occasion



# **100 LIVESTREAMS IN 40 DAYS**





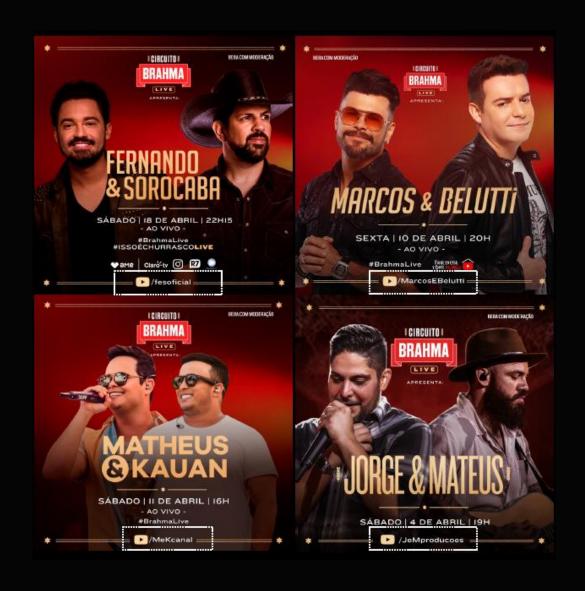




# 200+ MILLION VIEWS ON YOUTUBE IN ADDITION TO RUNNING ON NATIONAL CABLE



# FOCUS ON ARTISTS AND THEIR AUDIENCE



# **UNIQUE PRODUCTION EVERY TIME**



# **BUILDING A HOLISTIC ECOSYSTEM TO DRIVE INTEREST**



VIRTUAL AUDIENCE



INFLUENCERS INTERACTION



FRIDGE PROMO



**VOTING TO CHOOSE SONGS** 

# **INTEGRATE YOUR BRAND**



# **GLOBAL SCALE**



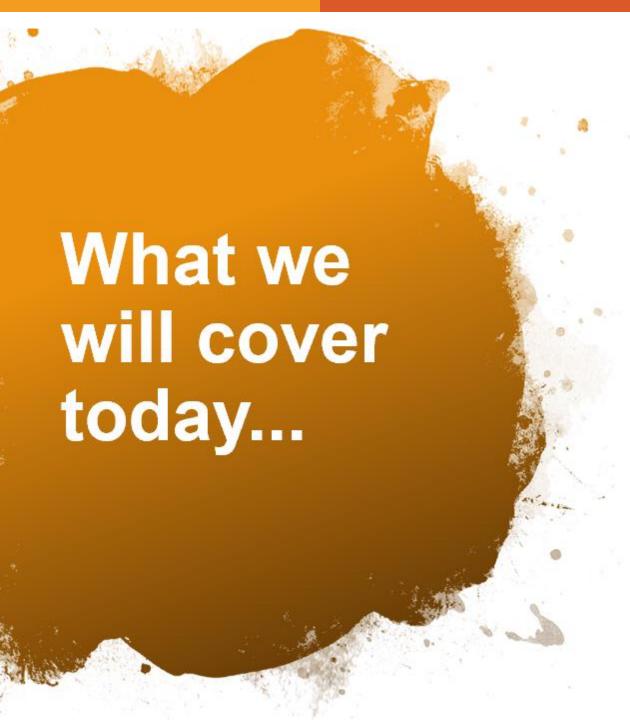






# **Key Takeaways**

- Seize the moment
- Focus on the Artist
- Ensure Unique Production
- Keep your brand identity prominent
- Adhere to your consumers passions



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## **Brazil Context**

Maintenance

**EFFECT ON RESTAURANTS** 

Services

AS SHOWN BY STUDIES AND BY WHAT HAPPENED IN OTHER COUNTRIES, RESTAURANTS WILL BE THE FIRST BUSINESS TO COLLAPSE DUE TO THE LOW LIQUIDITY. 27 cash buffer days Cash buffer days are the number of days All small business median of cash outflows a business could pay out of its cash balance were its inflows to stop. We estimate cash buffer days for a business by computing the ratio of its average daily cash balance to its average daily cash outflows 25% 25% < 13 cash > 62 cash buffer days buffer days Cash buffer days 20 days 21 days 23 days 28 days 30 days 33 days

Manufacturing

Services

#### SEVERAL KNOWN AND SUCCESSFUL CHEFS HAVE ALREADY COME FORWARD AS ASKED FOR HELP:



#### THE IDEA AND HOW IT WORKS

# nvitation for Consumers urants



PARTICIPE DO MOVIMENTO. NESSE MOMENTO DIFÍCIL, OS RESTAURANTES VÃO FUNCIONAR PARCIALMENTE OU, ATÉ MESMO, PARAR.

PENSANDO NISSO, A STELLA ARTOIS E MARCAS PARCEIRAS CONVIDAM VOCÊ PARA SE JUNTAR AO MOVIMENTO APOIE UM RESTAURANTE.







# Communication- The Movement

#### Objective:

Invite people, chefs and restaurants to engage in the movement to help the restaurants.

### KPIs

- \_Whatsapp dissemination
- \_Vouchers sold
- \_Engage chefs and hotspots.

#### TIMELINE

















#### **COLOMBIAN CONTEXT:**



**40%** of Moms&Pops income comes from Beer.



**60%** is consumed on the store.



**1.5Mio** people depend on mom&pops incomes.

#### **DURING QUARANTINE:**



X4

Increased searches for deliveries



+70%

Of delivery orders are taken by phone



20%

Have infrastructure for deliveries.



70%

Would do deliveries if they had a bike.

#### **OUR MISSION:**

Help stores shift from On to Off, by making them relevant as a delivery option.

#### TWO MAIN OPPORTUNITIES:

# VISIBLE TO CONSUMERS



#### INFRAESTRUCTURE

FOR DELIVERIES



Virtual Directory

Bikes, Backpack

# Results:





# **Key Lessons**

1



The virtual directory is a powerful proposal, we must continue improving it. The goal of having a "Market Place" should not blur us.



2



Total number of registered stores is important, but the quality of the information we give to the customer is even more important.



3



Leverage on our Contact Strategy...Adapt Sales Routine, Telesales, B2B and any other Digital Platform to boost Tienda Cerca.



4



Starting with a free brand strategy helps recruit allies and get free press.



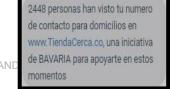
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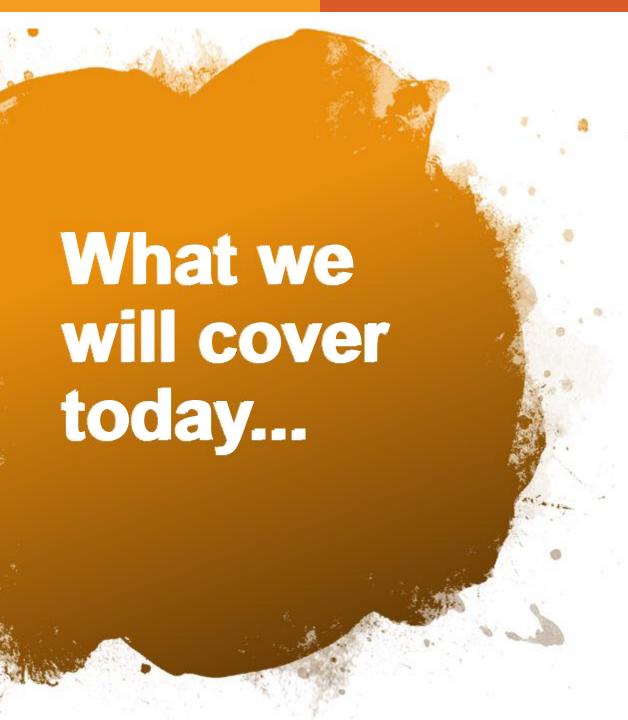


Allies are key assets in order to gain relevance very quickly for the consumer and the POCs.



Benefits of Tienda Cerca are difficult for most POCs to instantly perceive, we must build it.





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# **THANK YOU**

