Brand Activation: Community, Innovation, & CGI - Presented by Inmar





Leveraging the Power of Influencers During a Time of Unprecedented Change



Jessica Fini

Head of Social Media American Honda Motor Co., Inc.





American Honda Social Media Marketing Landscape



Forbes

Social Consciousness: Honda's Always-On Philosophy Shines In N600 Story

"But as part of an "always-on" strategy that has helped make Honda arguably the most prolific, creative and perhaps effective automotive brand in social media..."

Acura ILX Custom Vehicle Builder with GIPHY Stickers





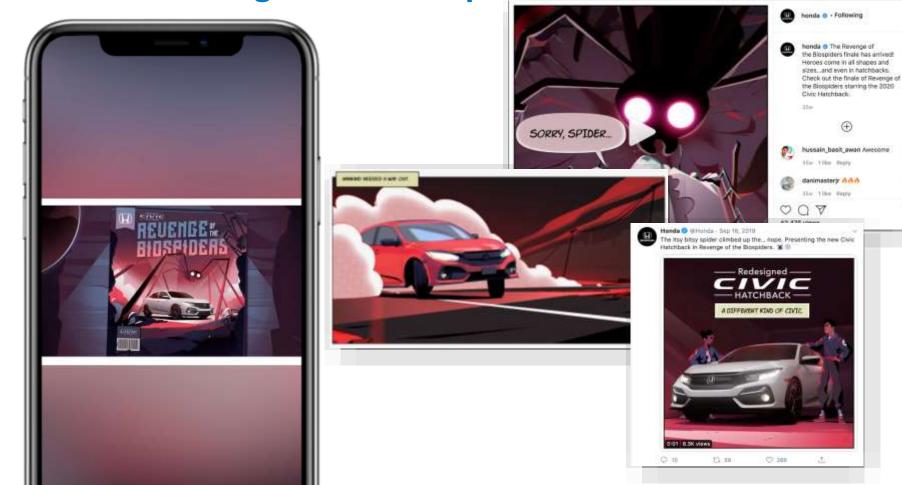






IMPRESSIONS
Across Instagram paid media,
exceeding our view rate goal by 33%.

Civic Hatch Revenge of the Biospiders



Passport 300 Feet of Inspiration



PASSPORT



Leveraging the Power of Influencers



Honda Relationship with Social Media Influencers



The New Normal?



Case Studies

Honda Relationship with Social Media Influencers

Expanding awareness of a vehicle launch to a new, targeted audience

Supporting Honda's experiential and marketing sponsorships

3 Driving qualified actions on Honda.com

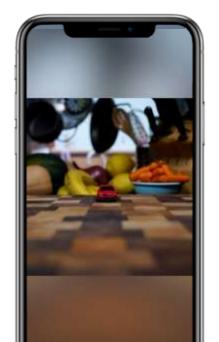
Creating engaging and innovative content



Case Studies

Kitchen Derby 🥕

Honda utilized Honda Hot Wheels cars and everyday kitchen items to create a fun, car-themed activity and shared it on Honda's social channels. The #CreateAtHome hashtag was trending and Honda leveraged it to enable others to get creative and share obstacle courses with their audiences.







Honda Instagram results:

- Over 500K impressions
- Over 20K likes
- 140K video views

Honda Facebook:

62K video views

@ErinOutdoors



173K Followers

Erin Sullivan is a photographer and writer passionate about the outdoors, travel, culture, people and wildlife.









Erin's following is up 14% led by her create at home content

Results:

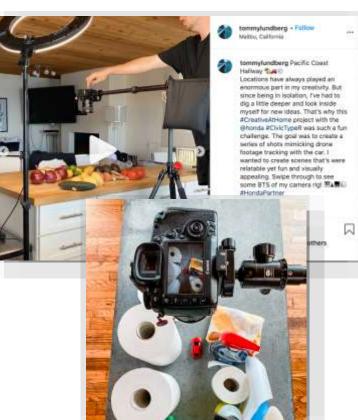
- Among highest reached and engaged with posts of 2020!
- Over 500 comments
- 155K impressions



53.2K Followers

Tommy Lundberg is a photographer and illustrator with a focus on people and places, based in Los Angeles.





Tommy's Results:

- Most commented post ever!
- Post had 2nd highest reach ever
- Among top 5 most engaged with and liked posts
- **16.9K** engagements
- Nearly 50K impressions





- Honda's first hybrid-electric crossover utility vehicle (CUV) in America
- The Honda CR-V has been the retail best-selling CUV for more than 20 years

CR-V Hybrid Multicultural Influencer Campaign

"Compartiendo El Sabor" (Sharing the Flavor)

Honda partners with "Life Enricher" influencers including chefs, food bloggers, urban farmers and other culinary influencers to demonstrate how they use the CR-V Hybrid to safely enrich not only their lives but also support their communities and neighbors.

They will share different ways they use the CR-V like loading equipment and food, delivering food safely, and even building a vegetable garden in their backyard.

CR-V Hybrid Multicultural Influencer Campaign



@ellenmariebennett

Ellen is a Mexican-American chef, restaurant apparel designer and manufacturer. This year, she pivoted her production of aprons to face masks to help support the global pandemic.



@djwes

Wes is an LA native and innovator of food truck Guerrilla Tacos. His creative ways and new take on tacos allowed him to expand from a food truck to a hot-spot brick-and-mortar in the arts district in LA.



@chefraygarcia

Chef Ray Has perfected modern
Mexican food using traditional
Mexican flavors in fine dining ways
and is currently a chef in LA. He takes
something already great and gives it a
special twist that is unforgettable.

CPO Influencer Campaign

I Need a Car Now, For Later

Influencers were asked to bring to life all the reasons a **Certified Pre-Owned Honda** was the perfect vehicle for them and how they utilized Shop Simple by Honda to purchase their vehicle.



@bhaz | 4,448 Followers
Bradley Hasemeyer is a host,
writer, adventure enthusiast and
Honda's spokesperson and host.



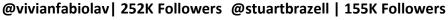


@rkrager | 378K Followers



@life.by.sylvie | 143K Followers







Driving Qualified Actions

Honda collaborated with influencers to leverage their authentic voices and showcase how Honda vehicles fit their lifestyles, aiming to create connections with the audience and to drive action on Honda website.



Rachel Quenzer @rachelquenzer

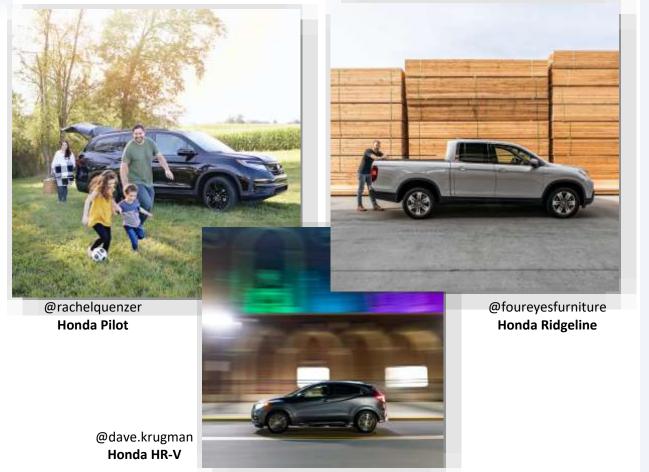


Chris Salomone @foureyesfurniture



Dave Krugman @dave.krugman

Driving Qualified Actions



Influencer content outperforms
Honda content when driving
qualified actions to Honda.com

Results:

- Pilot Influencer campaign by Rachel Quenzer outperformed benchmarks by 268%
- HR-V Influencer campaign by Dave Krugman surpassed goals by 202%
- Ridgeline Influencer content topped Honda content by 88%

Key Lessons

- Leveraging influencers for fresh content during production challenges
- During this time, use influencers who are able to pivot and speak authentically
- Opportunity to support and spotlight communities
- Rethink using influencers beyond awareness efforts

